Patient Safety & Cancer Nursing

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World cancer day, world class nursing every day
Celebrating the changing role of cancer nursing

Several nurse-led services are now provided, such as nurse-led bone marrow aspiration service, nurse-led oral chemotherapy service, nurse-led follow-up for survivor care, nurse-led treatment review clinics, and nurse-led PICC line insertion service.

Consultant Nurses, Clinical Professors and Clinical Nurse Specialists
Everyday care and compassion
“The greatest need we have today in the human cancer problem, except for a universal cure, is a method of detecting the presence of cancer before there are any clinical signs of symptoms.”

- Sidney Farber, letter to Etta Rosensohn, November 1962 -  
  (The Emperor of All Maladies, Siddhartha Mukherjee)
Everyday moments at diagnosis
Celebrating being a cancer nurse

- There is recognition of the nurses role in improving the experience of patients with cancer:
  - National Cancer Patient Experience Survey (Quality Health, 2016) reports that a CNS working with the patient to support them, is the factor **most likely** to be associated with high patient satisfaction.
  - Independent Cancer Taskforce Achieving World Class Outcomes Strategy Document for 2015 – 2020, also recommends patients having access to a CNS or other key worker to help coordinate their care.
- Being a cancer nurse is about assessing cancer patients needs and providing care. Forming caring relationships with people with cancer is central to performing those roles and requires a set of skills, based on expert knowledge and experience.
Greetings from EONS

- The European Oncology Nursing Society was established in 1984 and is a pan-European organisation dedicated to the support and development of cancer nurses.
- Through our individual members and national societies we engage in projects to help nurses develop their skills, network with each other and raise the profile of cancer nursing across Europe.
- EONS is an independent, not-for-profit, voluntary organisation registered as a charity (UK number 802484).
CARE Strategy

The CARE strategy is based on:

- Communication
- Advocacy
- Research
- Education

The CARE strategy provides the Board with a framework within which activities can be developed that will deliver benefit to members. By these means CARE ensures that our mission is delivered.
Board: 2015-2017

Prof Daniel Kelly: President
Dr Lena Sharp: President-Elect
Erik van Muilekom: Past President-
Cristina Lacerda: Treasurer
Dr Theresa Wiseman: Secretary
Paul Trevatt: Communication
Patrick Crombez: Advocacy
Dr Andreas Charalambous: Research
Dr Rebecca Verity: Education
Mary Wells, Daniel Kelly & Theresa Wiseman: UK
Wendy Oldenmenger: NL
Ulrika Ostlund & Lena Sharp: Sweden
Iveta Nohavova: Czech Republic
Nuria Domenech: Spain
Jorge Freitas: Portugal
Elizabeth Patiraki: Greece
Andreas Charalambous: Cyprus
Mariska Mooijekind: NL
What do we offer?

Established European and global network of cancer nurses.
Support & awards (research, research travel award, education bursaries, PhD Workshops, EONS/TCT leadership workshops, Masterclasses, congresses, translation grants).
National society representation
Covers Europe from Ireland to Palestine.
Members

The largest part of the membership of EONS comes from approximately 20,000 nurses across Europe who are part of their national cancer nursing society.
Current activity

ECCO has adopted ‘The recognition of cancer nursing across Europe.’

3 year project will explore the current situation and make recommendations for how to achieve this goal.

In some countries Advanced Practitioners are registered, in others nursing itself is under-developed. **Patient safety is key.**
A ‘safe’ workplace?

A ‘safe’ organisational culture is an informed one.

Safe work spaces are alert and know where the safety edge is- others may ignore or over-rule critical information (a type of deaf effect or avoidant leadership).

Failure takes time, is incubated and routine failures can grow to catastrophic levels (either as events or deviant cultures)
Organizations: silent or deaf? The case of Mid Staffs.

Tom Baker (QC Francis Inquiry): Over 500 reports of concerns from nurses unheeded. Amounted to “a cry from staff who appear to be being ignored”

Speaking in 2009 Alan Johnson (then Health Secretary) said he was “amazed that nurses and doctors failed to blow the whistle on poor practice” & “stayed silent”.

Staff nurse Helene Donnelly and others repeatedly raised concerns about care.
Follow up work

Interview study with 40 Executive Nurse Directors across England & Wales – focus on leadership/resilience in wake of Francis report, dealing with “bad news” and staff concerns.

These are the individuals who manage concerns at board level- this role requires strategy & resilience to promote (traditional constructions of) patient safety.
Patient safety: One study from Europe

Swiss survey in 9 hospitals (1013 staff)
54% recognised colleagues made potentially harmful errors at least ‘sometimes.’
43% see violations of safety rules at least ‘sometimes’ (4% frequently)
Safety concerns reported more often by nurses (vs physicians)
More often by staff without a management function
More often by staff on inpatient wards vs ambulatory settings.

A new reality: patient’s own safety

16% had experienced an error
56% were somewhat/very concerned about errors
77% felt that they could speak up, and that patients had role to play in safety
Staff were perceived as being very committed to preventing errors.

Schwappach & Gerring (2015)
Other aspects of patient safety also exist in cancer care

- Emotional safety
- Spiritual safety
- Relational safety
- Financial safety
- Embodied safety
- Information safety
- Living with uncertain prognosis ‘safely’
Helping people to live and helping people to die

Nursing people with cancer makes a huge difference to patients’ lives, so celebrate your role as a cancer nurse here in Germany!

CHECK OUT THE EONS WEBSITE FOR AWARDS AND FELLOWSHIPS IN 2016
Thank you and enjoy your congress

One final word re EONS…
EONS 10: Dublin, 17-18 October 2016

The European Oncology Nursing Society presents:
EONS 10 Autumn Convention

Psycho-Oncology
Dublin, Ireland
17-18 October 2016

Two days of specialist cancer nursing educational workshops, scientific sessions, and networking opportunities at the Dublin Arena stadium. For more information visit www.con Honurse.ie

IPOS Dublin 2016 Conference Theme
Psycho-Oncology
Science, Art & Practice, Bridging The Gap.